# MyPage

User manual



FPS Economy, S.M.E.s, Self-employed and Energy



#### FPS Economy, S.M.E.s, Self-employed and Energy

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# Introduction

This document contains all the necessary information related to the use of MyPage: a secure customer platform for accessing data on intellectual property titles and related payments.

Among other things, you will find an overview of the types of access, how to request access, how to log in, how to use MyPage, an overview of available data throughout the system and information regarding XML files.<sup>1</sup>

Please note that only one main user (also called "parent user") can be registered per office. This person must request access to MyPage as described under point 3 "Request access to MyPage". Once this access is activated, the parent user can create accesses for the team members (also called "subsidiary users"). The information regarding this procedure can be found under point 6.6. "User Management tab".

If you have any questions on the use of MyPage or in case of problems, please contact the **BPP** Helpdesk:

- + 32 2 277 51 19
- piie.bpp-helpdesk@economie.fgov.be •

<sup>&</sup>lt;sup>1</sup> Confidential data are blackened throughout this document.

# 1. What is MyPage?

MyPage is a secure customer platform (like, for example, MyMinfin or MyPension) for accessing your data on national patents, European patents validated in Belgium (hereinafter, European patents), supplementary protection certificates and payments related to those intellectual property rights.

**MyPage is NOT a platform for online filing.** Online filing is only possible through an electronic filing service such as eOLF (electronic On Line Filing). You can apply for access to eOLF by sending an email to <u>piie.bpp-helpdesk@economie.fgov.be</u>.

**Credit card payments are NOT possible in MyPage.** You need to have a current account to execute your payment orders through MyPage.

# 1.1. Two types of access: payer and portfolio

You can request one of those accesses separately or both together.

#### 1.1.1. Payer access

This access is only possible for patent attorneys, payment agencies and natural persons who have a current account with the Belgian Intellectual Property Office (hereinafter, the Office). For more information on current accounts and payments made by this method, please contact the Financial Services at the following address: <u>piie.accountancy@economie.fgov.be</u>.

With this access, you can consult the data related to your current account, as well as the account statements and the list of payments made. You can also enter individual electronic payment orders or upload such payment orders for large numbers of patents in XML format.

### 1.1.2. Portfolio access

This access allows patent attorneys <u>registered with the Office</u> to consult the data related to their patent portfolio, as well as the documents in the patent files they manage.

# 2. Safety instructions while using MyPage

Please always keep in mind that MyPage provides access to sensitive information.

In this context, we provide some tips:

- It is obvious that you should not lend or pass on your personal authenticator to other people and that you keep your PIN/password secret.
- When you are active in MyPage and you leave your computer, please always lock it, or end your MyPage session (Log out).
- After you have been inactive in the MyPage browser for more than 15 minutes, you should refresh the browser. You may also need to log in again.
- Please note that when you give access to MyPage to members of your team, it allows them to pay fees on your behalf.

# 3. Request access to MyPage (only for new parent users)

Currently, there are two different authentication methods: either with an "EPO smart card or DigiCert" or with the new mehtod "username/password" with two-factor authentication (hereinafter, 2FA).

The method with the smart card or DigiCert is valid until 30 September 2025. We advise you to use the new method "username/password" with 2FA as soon as possible.

# 3.1. Username/password authentication method with 2FA

New MyPage parent users must complete two forms, one online and one paper form. Both forms are required for security reasons.

### 3.1.1. Fill out the online form

Open the portal of the Benelux Patent Platform (hereinafter, the BPP portal) via the following link: <u>https://mypage.patents.economie.fgov.be</u>. Then click on "Read more" under the MyPage icon.

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Ceconomie   BPP - Benelux Patent Platform						
Home Belgium BPP : Welcome						
The Benelux Patent Platform is a large-scale project implemente applications and infrastructure for supporting the establishment,	d for the Benelux countries (Belgium, The Netherlands an processing and tracking of each of the key patent elemen	In the field of patents. It constitutes a set of IT ts throughout all the stages of the patent life-cycle.				
You can benefit from the Belgium BPP today, using its available	online services: eRegister, eFiling and MyPage.					
The supported browsers can be found here.						
eRegister ∅	eFiling <sup>©</sup>	MyPage <sup>⋳</sup>				
	<u>5</u>					
Search for patents and supplementary protection certificates with the eRegister system. > Read more	File patent applications and other documents with EPO's Epoline system. > Read more	Monitor your patents and manage fees and payments related to patents with MyPage system > Read more				
	Register of patent attorneys					
Consult the list of patent attorneys in Belgium in the Register of patent attorneys. > Read more						

en fr nl de Other	r official information and services: <u>www.belgium.be</u>
Ceconomie BPP - Benelux Patent Platform	About BPP Portal   Links   Contact   (A) (A)
Home > MyPage MyPage	Access MyPage
MyPage is a secure customer platform for accessing your data on national patents, European patents validated in Belgium (hereinafter, European patents), supplementary protection certificates and payments related to those intellectual property rights.	Den MyPage
The user manual is available via this link.	
If you have any questions on the use of MyPage or in case of problems, please contact the BPP Helpdesk by telephone (+32 22 77 51 19) or via e-mail (plie.bpp-helpdesk@economie.fgov.be), from Monday to Friday from 9:00 a.m. until 12:30 p.m. and from 1:30 p.m. until 4:00 p.m.	
Requesting access to MyPage	
<u>Please note that</u> only one main user (also called parent user) can be registered per office. This person must request access to MyPage. Once this access is activated, the parent user can create accesses for the team members (also called subsidiary users) through the 'User Management' functionality.	
To have access to MyPage, you must have a valid means of authentication. Currently, there are two different login methods: namely by "EPO or Digicert smart card" or with the new "Username/Password" method (+2FA). The smart card or Digicert method is valid until expiration	
For new MyPage parent users you must complete two forms, one online and one paper form. Both forms are required for security reasons. The online form is available via the "Username/password" button and then "register". For new subsidiary users, a new procedure will be provided to you.	
For MyPage, you can request a payer and/or portfolio access.	
With a payer access, you can consult the data related to your current account, as well as the account statements and the list of payments made. You can also upload individual or bulk electronic payment orders.	
A portfolio access allows you to consult the data related to your patent portfolio, as well as the documents in the patent files you manage.	

A new window appears showing the 2 authentication methods. You must click on the "Username/Password" button.

economie		
	Login with:	
	EPO SmartCard or DigiCert	
	Username/Password	
	OPRI Administrator Login	

A new window appears with the possibility to log in with username and password or the possibility to register for new parent users. You have to click on the "Register" button.

economie		
	Sign in to your account	
	Email or username	
	Password	
	Forgot Password?	
	Sign in with username	
	New user? Register	

Then, the form below will be displayed. In order to get access to MyPage, it is essential that all fields of the form are filled in correctly. The fields "Contact name" and "Contact Email" at the bottom of the page do not have to be filled in.

ase fill your information			
andatory			
Username *		Password *	
	?		?
Name *		Confirm password *	
	?		?
Email *		Address	
	?		?
Postal Code		Town	
	?		?
Country		Telephone	
	?		?
Please indicate who will be the r	nain contact person <mark>f</mark> or My	Page communication for this MyPage	e account:

#### Welcome to MyPage

A You need to verify your email address to activate your account. An email with instructions to verify your email address has been sent to your address piie.mypage@economie.fgov.be. Haven't received a verification code in your email? Click here to re-send the email.

#### You will receive the e-mail below and have to click on the verification link.

Dear Melissa Maho,

Please click the link below to submit the request of your registration to MyPage Administrators and verify your email.

Link to e-mail address verification

This link will expire within 30 minutes.

If you did not create this account, just ignore this message.

Yours faithfully,

Office for Intellectual Property

Hereafter, the next window will be shown. Here you have to click on "Click here to proceed" in order to finalise you e-mail address.

Confirm validity of e-mail address

» Click here to proceed

Your email address has been verified.

« Please click here to sign in to MyPage.

#### 3.1.2. Fill out the paper form

After completing the online form, you will receive the paper form in Word format as an email. If you do not receive it, you can request it yourself at the following address: <u>piie.bpp-helpdesk@economie.fgov.be</u>.

This form, duly completed and signed, must also be returned to the BPP Helpdesk at the above email address.

**Please note**: after completing these documents, the Office will analyse your application, open a current account if necessary and activate your access. You will therefore not have immediate access to MyPage. As soon as your access is activated, you will be notified via an automatic email.

Once your MyPage access is activated, please follow the instructions in **section 4.2.** for your first login.

# 4. Log in to MyPage

Open the BPP portal via the following link: <u>https://mypage.patents.economie.fgov.be</u>.

# 4.1. First connection to MyPage for existing users

To log in to MyPage, it is necessary that your smart card reader is properly connected to your computer and that your smart card is properly plugged in or your DigiCert is correctly installed. Also, keep your PIN/password ready.

Once you are on the BPP portal, click on "Read more" under the MyPage icon.



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Home > MyPage MyPage	Access MyPage
MyPage is a secure customer platform for accessing your data on national patents, European patents validated in Belgium (hereinafter, European patents), supplementary protection certificates and payments related to those intellectual property rights.	Open MyPage
The user manual is available via this link. If you have any questions on the use of MyPage or in case of problems, please contact the BPP Helpdesk by telephone (+32 22 77 51 19) or via e-mail (plie.bpp-helpdesk@economie.fgov.be), from Monday to Friday from 9.00 a.m. until 12:30 p.m. and from 1:30 p.m. until 4:00 p.m.	
Requesting access to MyPage	
<u>Please note that</u> only one main user (also called parent user) can be registered per office. This person must request access to MyPage. Once this access is activated, the parent user can create accesses for the team members (also called subsidiary users) through the 'User Management' functionality.	
To have access to MyPage, you must have a valid means of authentication. Currently, there are two different login methods: namely by "EPO or Digicert smart card" or with the new "Username/Password" method (+2FA). The smart card or Digicert method is valid until expiration	
For new MyPage parent users you must complete two forms, one online and one paper form. Both forms are required for security reasons. The online form is available via the "Username/password" button and then "register". For new subsidiary users, a new procedure will be provided to you.	
For MyPage, you can request a payer and/or portfolio access.	
With a payer access, you can consult the data related to your current account, as well as the account statements and the list of payments made. You can also upload individual or bulk electronic payment orders.	
A portfolio access allows you to consult the data related to your patent portfolio, as well as the documents in the patent files you manage.	

A new window appears showing the 2 connection methods. You MUST click on the "EPO SmartCard or DigiCert" button.

<u>Note:</u> This is the only option an existing user needs to follow when logging in for the first time after the maintenance of 6 December 2024.

economie		
	Login with:	
	EPO SmartCard or DigiCert	
	Username/Password	
	OPRI Administrator Login	

Select your EPO smart card or DigiCert from the drop-down list and enter your PIN or password. Click on "OK" or "Allow."

Sécurité Windows	×
Informations d'identification requis	ses
Pour autoriser l'application à accéder à votre clé pri mot de passe :	ivée, entrez le
Description de la clé : Clé privée CryptoAPI	
Mot de passe	
Entrer le mot de passe	
Entrer le mot de passe	
Autoriser Ne pas au	ıtoriser

Now set your password and click on the "Submit" button. We recommend choosing a strong password and not a basic one.

economie				
	Update password			
🛆 You ne	ed to change your password to activate your	account.		
(		)		
	Sign out from other devices			
	Submit			

You are now successfully logged in to MyPage\*.

en fr nl de					
economie BPP - MyPage				aphic Packagir	
Current Accounts	Portfolio	Pend	ing Fees	Bulk F	
Welcome to MyPage!					

\* A user can have access to multiple accounts in MyPage. If this applies to you, the next step is to select an account.

# 4.2. First connection to MyPage for new parent users

The very first time you choose to log in with your username/password, you enter your credentials (i.e. your email address and the password you chose in the online form – see **section 3.1.1**.) and click "Sign in with Username".

sconomie 🦲		
	Sign in to your account	
	Email or username	
	Password	
	Forgot Password?	
	Sign in with username	
	New user? Register	

The system displays the following page, prompting you to:

- 1. Download one of the authenticator apps on your smartphone.
- 2. Scan the QR code to set up 2-factor authentication.
- 3. Enter the 6-digit code provided by the app.

econ	omie
Mobile Authenticator Setup	
▲ You need to set up Mobile Authenticator to ac 1. Install one of the following applications on you FreeOTP Google Authenticator Microsoft Authenticator	tivate your account. ır mobile:
<ul> <li>2. Open the application and scan the barcode:</li> <li>Unable to scan?</li> <li>3. Enter the one-time code provided by the appl Provide a Device Name to help you manage your one-time code *</li> </ul>	cation and click Submit to finish the setup. ur OTP devices.
Device Name	

On the next page, you will find an example based on Google Authenticator.

#### Example:

1. Make sure you have one of the recommended authenticator apps installed on your smartphone.



2. Open the app, click on the "+" button and select the "Scan a QR code" button.



3. Scan the QR code you see on the screen.



4. In the field "One-time code", you enter the 6-digit code that you see on the authenticator app installed on your smartphone.

14:11	ul 🗢 🚳
≡ Google Authenticator	∞ M
Search	
MyPageEvo1: testingaccount 387 211	•
	+
	_

economie
Mobile Authenticator Setup
You need to set up Mobile Authenticator to activate your account.     Install one of the following applications on your mobile:     FreeOTP     Google Authenticator     Microsoft Authenticator
<ul> <li>2. Open the application and scan the barcode:</li> <li>Unable to scan?</li> <li>3. Enter the one-time code provided by the application and click Submit to finish the setup. Provide a Device Name to help you manage your OTP devices.</li> </ul>
One-time code *
833935
Device Name
Sign out from other devices

5. Click on the "Submit" button.

conomie 🤁
Mobile Authenticator Setup
You need to set up Mobile Authenticator to activate your account.     Install one of the following applications on your mobile:     FreeOTP     Google Authenticator     Microsoft Authenticator 2. Open the application and scan the barcode:
Unable to scan?
3. Enter the one-time code provided by the application and click Submit to finish the setup.
Provide a Device Name to help you manage your OTP devices.
833935
Device Name
Sign out from other devices

6. You are now successfully logged in to MyPage\*.

en fr nl de				
econ	omie   BPP - N	/lyPage	Logged in as: <u>Gr</u>	aphic Packagin
Current Accounts	Portfolio	Pend	ing Fees	Bulk F
Welcome to MyPage!	!			

\* A user can have access to multiple accounts in MyPage. If this applies to you, the next step is to select an account.

# 4.3. How to log in after setting up your password?

Once you have set up your password during your first login (see **sections 4.1. and 4.2.**), you will be able to log in using two different login methods: "EPO smart card or DigiCert" or the new method "username/password" with 2FA as described below.

The method with the smart card or DigiCert is valid until 30 September 2025. We advise you to use the new method "username/password" with 2FA as soon as possible.

### 4.3.1. <u>Authentication method with EPO smart card or DigiCert</u>

To log in to MyPage, it is necessary that your smart card reader is properly connected to your computer and that your smart card is properly plugged in or your DigiCert is correctly installed. Also, keep your PIN/password handy.

Once you are on the BPP portal, click on "Read more" under the MyPage icon.

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CONOMIC   BPP - Benelux Patent Platform				
Home Belgium BPP : Welcome				
The Benelux Patent Platform is a large-scale project implemented applications and infrastructure for supporting the establishment, p	d for the Benelux countries (Belgium, The Netherlands and processing and tracking of each of the key patent element	d Luxemburg) in the field of patents. It constitutes a set of IT s throughout all the stages of the patent life-cycle.		
You can benefit from the Belgium BPP today, using its available o	online services: eRegister, eFiling and MyPage.			
The supported browsers can be found here.				
eRegister ®	eFiling <sup>∞</sup>	MyPage <sup>a</sup>		
	63			
Search for patents and supplementary protection certificates with the eRegister system. > Read more	File patent applications and other documents with EPO's Epoline system. > Read more	Monitor your patents and manage fees and payments related to patents with MyPage system. Read more		
	Register of patent attorneys			
Consult the list of patent attorneys in Belgium in the Re	egister of patent attorneys. > Read more			

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Home > MyPage MyPage	Access MyPage
MyPage is a secure customer platform for accessing your data on national patents, European patents validated in Belgium (hereinafter, European patents), supplementary protection certificates and payments related to those intellectual property rights.	Dpen MyPage
The user manual is available via this link.	
If you have any questions on the use of MyPage or in case of problems, please contact the BPP Helpdesk by telephone (+32 22 77 51 19) or via e-mail (plie.bpp-helpdesk@economie.fgov.be), from Monday to Friday from 9:00 a.m. until 12:30 p.m. and from 1:30 p.m. until 4:00 p.m.	
Requesting access to MyPage	
<u>Please note that</u> only one main user (also called parent user) can be registered per office. This person must request access to MyPage. Once this access is activated, the parent user can create accesses for the team members (also called subsidiary users) through the 'User Management' functionality.	
To have access to MyPage, you must have a valid means of authentication. Currently, there are two different login methods: namely by "EPO or Digicert smart card" or with the new "Username/Password" method (+2FA). The smart card or Digicert method is valid until expiration	
For new MyPage parent users you must complete two forms, one online and one paper form. Both forms are required for security reasons. The online form is available via the "Username/password" button and then "register". For new subsidiary users, a new procedure will be provided to you.	
For MyPage. you can request a payer and/or portfolio access.	
With a payer access, you can consult the data related to your current account, as well as the account statements and the list of payments made. You can also upload individual or bulk electronic payment orders.	
A portfolio access allows you to consult the data related to your patent portfolio, as well as the documents in the patent files you manage.	

A new window appears showing the 2 authentication methods. You must click on the "EPO SmartCard or DigiCert" button.

economie		
	Login with:	
	EPO SmartCard or DigiCert	
	Username/Password	
	OPRI Administrator Login	

Select your EPO smart card or DigiCert from the drop-down list and enter your PIN or password. Click on "OK" or "Allow."

Login with:
Sécurité Windows     X
Informations d'identification requises
Pour autoriser l'application à accéder à votre clé privée, entrez le mot de passe :
Description de la clé : Clé privée CryptoAPI
Mot de passe
Entrer le mot de passe
Autoriser Ne pas autoriser

You are now successfully logged in to MyPage\*.

en fr nl de				
CONOMIC BPP - MyPage Logged in as: Graphic Packagi				
Current Accounts	Portfolio	Pend	ing Fees	Bulk F
Welcome to MyPage	!			

\* A user can have access to multiple accounts in MyPage. If this applies to you, the next step is to select an account.

### 4.3.2. Authentication method with username/password and 2FA

Once you are on the BPP portal, click on "Read more" under the MyPage icon.



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Home > MyPage MyPage	Access MyPage
MyPage is a secure customer platform for accessing your data on national patents, European patents validated in Belgium (hereinafter, European patents), supplementary protection certificates and payments related to those intellectual property rights.	Dpen MyPage
The user manual is available via this link.	
If you have any questions on the use of MyPage or in case of problems, please contact the BPP Helpdesk by telephone (+32 22 77 51 19) or via e-mail (pile: bpp-helpdesk@economie.fgov.be), from Monday to Friday from 9:00 a.m. until 12:30 p.m. and from 1:30 p.m. until 4:00 p.m.	
Requesting access to MyPage	
<u>Please note that</u> only one main user (also called parent user) can be registered per office. This person must request access to MyPage. Once this access is activated, the parent user can create accesses for the team members (also called subsidiary users) through the 'User Management' functionality.	
To have access to MyPage, you must have a valid means of authentication. Currently, there are two different login methods: namely by "EPO or Digicert smart card" or with the new "Username/Password" method (+2FA). The smart card or Digicert method is valid until expiration	
For new MyPage parent users you must complete two forms, one online and one paper form. Both forms are required for security reasons. The online form is available via the "Username/password" button and then "register". For new subsidiary users, a new procedure will be provided to you.	
For MyPage, you can request a payer and/or portfolio access.	
With a payer access, you can consult the data related to your current account, as well as the account statements and the list of payments made. You can also upload individual or bulk electronic payment orders.	
A portfolio access allows you to consult the data related to your patent portfolio, as well as the documents in the patent files you manage.	

A new window appears showing the 2 authentication methods. You must click on the "Username/Password" button.

economie		
	Login with:	
	EPO SmartCard or DigiCert	
	Username/Password	
	OPRI Administrator Login	

economie		
	Sign in to your account	
	Email or username	
	Password	
	Forgot Password?	
	Sign in with username	
	New user? Register	

Fill in your username (your email address registered in MyPage) and your password. Then click the "Sign in with username" button.

Enter the 6-digit code from the authenticator app (if two-factor authentication has been set up - see **section 4.2.**) and click the "Sign In" button.

iccount
n In

You are now successfully logged in to MyPage\*.

en fr nl de					
econ	omie   BPP - M	∕lyPage	Logged in as: <u>Gr</u>	aphic Packagi	
Current Accounts	Portfolio	Pend	ing Fees	Bulk	
Welcome to MyPage!	!				

\* A user can have access to multiple accounts in MyPage. If this applies to you, the next step is to select an account.

# 4.4. How to reset your password?

If you have forgotten your password, go to the window displaying the 2 authentication methods.

economie		
	Login with:	
	EPO SmartCard or DigiCert	
	Username/Password	
	OPRI Administrator Login	

Click on the "Username/Password" button

economie		
	Login with:	
	EPO SmartCard or DigiCert	
	Username/Password	
	OPRI Administrator Login	

Click on "Forgot Password?".

economie		
	Sign in to your account	
	Email or username	
	Password	
	Forgot Password?	
	Sign in with username	
	New user? Register	

Fill in your email address and click on "Submit".

Forgot Your Password?	
Username or email	
« Back to Login	
Submit	
Enter your username or email address and we will send you instructions on how to create a new password.	

Forgot Your Password?
Username or email
« Back to Login
Enter your username or email address and we will send you instructions on how to create a new password.

Hereafter, you will receive instructions by email to set up a new password.

# 5. Available data

At the top of the page, you will find some general links and six tabs. Depending on the profile (payer and/or portfolio), some tabs are available and others are not.

# 5.1. Account details

This tab is visible for every MyPage user.

To access this section, click on your account name at the top of the page.

User Personal Information tab

Here you can consult the information related to the chosen account (in the left-hand column) and the current accounts linked to it (in the right-hand column).

en fr nl de				Other official informa	ation and servic	es: www.belgium.be
econon	піе врр-му	Page				
		Logged in at:	Logout   Cha	ang <u>e Account</u> About N	<u>AyPage Help</u>	
Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Corres	pondence	User Management
User Personal Information	MyPage Account De	etails				
Identification details			Account details			
Name:			Payer 1			
Identification number:	PER000000019		Name:			
Identification type:	Company / Organisatio	on	Account number:	ACU	0000000027	
Person type:	Agent		Receive payment receipt	t: O	Yes 🔿 [	No
Person subtype:	Patent Attorney Firm					
Nationality:	Belgium		Account details			
Preferred language:		~	Payer 2			
Address:			Name:			
Postal code:			Account number:	ACUO	0000000001	
Country			Receive payment receipt	t: 💿	Yes 🔿 I	No
County/State/Province:	Ξ		Account details			
Person Default Contact/Correspond	dence details		Boyer 2			
Preferred correspondence type:	POST		Name:			
Address:	1001		A			
Town:			Account number.	ACUC	0000000003	
Postal code:	Ĭ		Receive payment receip	t 🔘	Yes 🔿 I	No
Country:	Ξ		Account details			
			Payer 4			
			Name:			
			Account number:	ACU	0000000022	
			Receive payment receip	t. O	Yes 🔿 I	No
			Account details			
			Payer 5			
			Name:			
			Account number:	ACU	88000000088	
			Receive payment receip	t: O	Yes 🔿 I	No

Save Cancel

#### MyPage Accounts Details tab

Here you can change your email address and choose whether or not to receive email reminders for electronic correspondence. You can also update your certificate.

Concernie BPP - MyPage Logged in as:						
Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence	User Management	
User Personal Information	MyPage Account	nt Details				
Username:	piie.mypage@economie	.fgov.be ?				
Email:	piie.mypage@economie	.fgov.be				
Receive Email Reminders:	🔿 Yes 🧿	No				
Certificate type:		?				
Certificate Serial Number:		?				
Certificate Expiration Date:		?				
				Update Certific	ate Save Cancel	

If you have access to multiple accounts, you can switch between them by clicking on the "Change Account" button and then selecting the account of your choice.

en fin de Other official information and services: www.belgium.be						
		Logged in as:	Logout Ch	ange Account About MyPage   Help		
Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence	User Management	
Welcome to MyPage!	!					
The Belgian Office for Intellectua Copyright © 2018 Belgian Feder	al Property (OPRI) - FPS Economy ral Government	SMEs, Self-Employed and Energy		Disclaimer Privad	cy and cookies Compatibility	

en fr nl de		Other official in	formation and services: <u>www.belgium.be</u>
economie	BPP - MyPage		About MyPage   Contact   (A) (A)
Welcome to MyPage!			
The Belgian Office for Intellectual Property (OPRI	) - FPS Economy SMEs, Self-Employe	ed and Energy	Disclaimer Privacy and cookies Compatibility
oopyngin o zo to bolgian reactar oorenninen.	Account Selection		
	Please select account:	- R.Person ID: 33 🗸	
		- R.Person ID: 33	
		- R.Person ID:	58

# 5.2. Current Accounts tab

This tab is available if you have a payer access.

Here you can:

- check your current account balance (Current Account/Balance);
- generate account excerpts in Excel format (Create Excerpt); and
- consult and download the debit and credit transactions executed on this account (List of movements).

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ec	conor	nie	P - MyPage						
			Log	ged in as:		ogout   Change Ac	count   About My	Page   <u>Help</u>   <u>(</u>	Contact   A A A
Current Acco	ounts	Portfolio	Per	iding Fees	Bulk Payr	ments Red	ceived Correspo	ndence U	lser Management
Filter moven	nents								
Current Accoun	it/Balance:	ACU000000000	01 €		From:	To:		Create Ex	and
								Create Ext	.cipi
Movement Type:				× ?	Publication N	umber:			?
Fee Type:				♥ ?	Application R	eference:			?
Status:				♥ ?					
Month to export:	ements (Up t	June/2024 o 1 year ago		8	Monthly Export 7	2	Expo	t PDF 團 Expo	nt XLS 🔲 Export CSV
Username	Movement Type	Status	Reception Date	Accounted Dat	Fee Type / e Reimbursement ID / Transfer ID	Application Reference	Case Number	Debited / Credited	New Balance
DEMOKRITOS Patent Firm	Fee Payment	Reserved	08/05/2024		F106 - NP Annual Fee: 3		BE2021/5074	-40,00 EUR	EUR
DEMOKRITOS Patent Firm	Fee Payment	Reserved	08/05/2024		F106P - NP Annual Penalty Fee: 3		BE2021/5074	-85,00 EUR	EUR
DEMOKRITOS Patent Firm	Fee Payment	Reserved	08/05/2024		F106 - NP Annual Fee: 3	test be 2022 feb 24	BE2022/5017	-40,00 EUR	EUR
DEMOKRITOS Patent Firm	Fee Payment	Reserved	08/05/2024		F106P - NP Annual Penalty Fee: 3	test be 2022 feb 24	BE2022/5017	-85,00 EUR	EUR
10 🗸 🖂	Page 1 of 1	► ►						Dis	playing 1 to 4 of 4 items

In the "Filter movements" section, you can set a filter to display the desired transactions. The "Filter" button applies the chosen selection criteria. The "Clear" button returns to the basic view without filter.

The "List of movements" section shows the selected data. By clicking on the column title, you can sort the list in ascending or descending order.

For each transaction, you will find the following information:

- Username
- Movement Type
- **Status**: the status of the payment order if it has been submitted via MyPage. If it has not yet been processed, the status is "Reserved". Once the payment order has been processed, the status will be "Validated". When the payment order is registered, the status is "Accounted".

- **Reception Date**: the date of the payment order, except when the Office receives a deposit or executes a refund. In these two cases, the creation date in the system will be used.
- Accounted Date: the date on which the payment was processed for accounting purposes.
- Fee Type/Reimbursement ID/Transfer ID
- Application Reference: the reference of the patent or certificate itself, not of the payment order
- Case Number
- Debited/Credited
- New Balance

Using the "Export PDF", "Export XLS" and "Export CSV" buttons, you can download a list of the currently shown transactions, based on the filters or not.

In addition, you can also export all transactions that took place in a certain month using the "Monthly Export" button.

## 5.3. Portfolio tab

This tab is available if you have a payer access.

Here you can consult the intellectual property titles associated with your profile and of which visibility in MyPage has been validated by the Office.

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econon	Піе ВРР - Му	Page						
		Logged in as:		Logout   Cha	ange Account   Abc	out MyPage   Help   C	Contact   A A	A
Current Accounts	Portfolio	Pending Fees	E	Bulk Payments	Received Con	respondence U	Iser Manageme	nt
∧ Filter patents								
Publication Number:			? Ap	plicant Name:				?
Application Number:			? Aa	ent Name:				?
Title:			? Pa	tent Type:			~	?
Filing Date:			? Mi	lestone:			~	?
Date of First Publication:			? Le	gal Status:			~	?
Show only patents with pending	fees		An	plication Reference:				2
Show only patents with pending	correspondence							
Show only patents without assoc	ciations to subsidiaries							
							Filter Cl	ear
List of patents							🔊 Exp	ort list
Dublication Number Application N		A march Marrie	Milesters		Deading Free	Deading Common	Subsidi	ary
Publication Number Application N	number Applicant Name	Agent Name	Milestone	Legal Status	Penaing rees	Pending Correspon	Users	
Poudres inorganiques ultratines comm	le ignituge dans des masses	a mouler			252			
0761746 961126059			EP Validated	Open			T.	
Procédure et dispositif pour afficher de	es alarmes et des demandes	d'action						
1020076 001172667			ED Validated	Lapsod	ara			
0011/200/			LF Validated	Lapseu		_	-	
Dispositif électroluminescent organique	e et méthode de contrôle du	spectre d'émission						
1089361 001214741			EP Received	Deemed Void	813		2+	
							_	
SPECTROMETRIE DE MASSE AVEC	GUIDES D'IONS MULTIPOL	AIRES						
1090412 <b>999534019</b>			EP Validated	Lapsed	91 <b>9</b>		봐	

In the "Filter patents" section, you can set a filter to display the desired patents and/or certificates. The "Filter" button applies the chosen selection criteria. The "Clear" button returns to the basic view without filter.

The "List of patents" section shows the selected data. By clicking on the column title, you can sort the list in ascending or descending order.

For each patent or certificate, you will find the following information:

- Publication Number
- Application Number
- Title
- Applicant Name
- Agent Name
- Milestone
- Legal Status
- **Pending Fees**: if the symbol in this column is coloured red, a fee can be paid for the patent. By clicking on the symbol, you can navigate directly to the "Pending Fees" tab. If the symbol is grey, no fees can currently be paid.
- **Pending Correspondence**: if the symbol in this column is coloured red, a letter for the patent is available in MyPage. By clicking on the symbol, you can navigate directly to the "Received Correspondence" tab.
- List of subsidiary users having access to the patent or certificate concerned

Using the "Export list" button, you can download a list in Excel format of the currently shown patents and/or certificates, based on the filters or not.

By clicking on a patent number in the list, you will see the corresponding bibliographic data and a number of documents in the electronic file (Patent details).

For national patents: the documents relating to open applications or applications being processed as from 08/05/2019, will gradually be made available in the course of processing the application.<sup>2</sup> Documents relating to applications that have already been published or issued between the dates of 22/09/2014<sup>3</sup> and 08/05/2019 will not be accessible via MyPage, but can be consulted in the Belgian Public Patent Register (hereinafter, eRegister).

For supplementary protection certificates (hereinafter, SPCs): the documents relating to (applications for) SPCs filed as from 22/09/2024 are available via MyPage. The documents relating to SPC applications filed before 22/09/2014 and which are still being processed are gradually made available via MyPage while processing the application. Finally, the documents relating to SPC requests filed before 22/09/2014 and which were no longer being processed at that date, are not accessible via MyPage, but can be consulted in eRegister.

For European patents: documents relating to European patents issued and designating Belgium which were in force on or after 22/09/2024; as well as the documents relating to a translation of claims for published European patent applications designating Belgium and for which the registration and publication were requested and accepted as from 22/09/2014.

For European patent applications, also called European Patent Applications (hereinafter, EPA) and international patent applications, also called Patent Cooperation Treaty (hereinafter, PCT): documents relating to these applications filed with the Belgian Office for Intellectual Property until 31/03/2018 are not accessible via MyPage.

<sup>&</sup>lt;sup>2</sup> For requests that are rejected or withdrawn, the documents will be accessible either during the processing of the application, or during the rejection or withdrawal.

<sup>&</sup>lt;sup>3</sup> Launch date of the Benelux Patent Platform in Belgium.

Furthermore, all the documents relating to Requests for Change (hereinafter, RFC) will also be accessible via MyPage and, in the event of a request for restoration, the notification of the final decision accepting or refusing this request.

# 5.4. Pending Fees tab

Four subtabs are available within this section, depending on the type of access:

- My pending fees: portfolio access
- 3<sup>rd</sup> party fees: payer access
- My payment orders: payer access
- My payment list: payer access

Please note that the annuities for European patents with unitary effect are not visible in MyPage since these fees must be paid to the European Patent Office and not to the Belgian Intellectual Property Office.

### 5.4.1. My pending fees

Here you can check the annuities due in the files assigned to you.

en fr nl de				Other offic	ial information and service	s: www.belgium.be			
econ									
		Logged in as:		out   Change Account	About MyPage Help				
Current Accounts	Portfolio	Pending Fee	s Bulk Payme	ents Receive	d Correspondence	User Management			
My pending fees	3rd party fees	My payment orders	My Payment List						
Filter Pending fees									
Fee Type:		~	? Due Date:						
Publication Number:			? Applicant Name	B:		?			
Application Number:			? Agent Name:			?			
Application Reference:			?						
List of pending fees	Add to 'My Payment List'					Export list			
<b>Гее Туре</b>	Total Amount	Status	Due Date	Publication Num	iber Applicati	on Number			
EPV Annual Fee: 7	800,00	Requested	31/08/2014	1002531	0882917	29			
EPV Annual Fee: 8	800,00	Requested	31/12/2014	1002311	0786623	76			
EPV Annual Fee: 12	240,00	Requested	01/06/2015	1000230	0473515	30			
EPV Annual Fee: 10	185,00	Requested	01/06/2015	1000232	06114079	14			
EPV Annual Fee: 13	275,00	Requested	01/06/2015	1000020	0372595	/9			
EPV Annual Fee: 16	400,00	Requested	01/06/2015	1101262	0094028	35			
EPV Annual Fee: 10	105,00	Requested	30/06/2015	1000231	0675359	9			
EPV Annual Fee: 10	185.00	Requested	30/06/2015	1000234	0675258	24			
EPV Annual Fee: 13	275.00	Requested	31/07/2015	1000233	0301702	37			
10 V  4 4 Page 1	of 3 🕨 🔰				Dis	playing 1 to 10 of 22 items			

In the "Filter Pending Fees" section, you can set a filter to display the desired transactions. The "Filter" button applies the chosen selection criteria. The "Clear" button returns to the basic view without filter.

The "List of pending fees" section shows the selected data. By clicking on the column title, you can sort the list in ascending or descending order.

For each transaction, you will find the following information:

- Fee Type
- Total Amount
- Status
- Due Date
- Publication Number
- Application Number

Using the "Export list" button, you can download a list in Excel format of the currently shown fees, based on the filters or not.

#### The functionalities below are only available if you have both portfolio and payer access.

After selecting one or more annuities and/or penalty fees, you can:

- use the "Make Payment Order" button to create a payment order for this selection.
- use the "Add to 'My Payment List' button to add this selection to a list of fees to be paid. You can consult this list in the "My Payment List" subtab.

# 5.4.2. <u>3rd party fees</u>

Here you can consult all outstanding fees and create a payment order to pay them with your current account, even if they are due in files which are not assigned to you.

en fr nl de				C	ther official information	and services: www	w.belgium.be	
		Logged in as:		Logout Change	Account   About MyP:	age   <u>Help</u>   <u>Con</u>	tact   A A A	
Current Accounts	Portfolio	Pending Fees	Bulk P	ayments F	Received Correspon	dence Use	r Management	
My pending fees	3rd party fees	My payment orders	My Payment Lis	t				
Search for third party fee	<b>2</b> 8							
Fee Type:		~	? Due Date	c.		<b></b>	⊞ ?	
Publication Number:			? Applicant	Name:			?	
Application Number:			? Agent Na	me:			?	
							Filter Clear	
List of third party fee	es						Export list	
<b>Гее Туре</b>	Total Amount	Status	Due Date	Publicat	ion Number	Application N	umber	
10 🗸  4 4 Page 0	of 0 🕨 🕨					Displa	ying 0 to 0 of 0 items	

In the "Search for third party fees" section, you can set a filter to display the desired transactions. The "Filter" button applies the chosen selection criteria. The "Clear" button returns to the basic view without filter.

The "List of third party fees" section shows the selected data. By clicking on the column title, you can sort the list in ascending or descending order.

For each transaction, you will find the following information:

- Fee type
- Total Amount
- Status
- Due Date
- Publication Number
- Application Number

Using the "Export list" button, you can download a list in Excel format of the currently shown patents and/or certificates, based on the filters or not.

After selecting one or more annuities and/or penalty fees, you can:

- use the "Make Payment Order" button to create a payment order for this selection.
- use the "Add to 'My Payment List" button to add this selection to a list of fees to be paid. You can consult this list in the "My Payment List" subtab.

#### 5.4.3. My payment orders

Here you can:

- check the status of the payment orders you made in the other subtabs; and
- consult the receipts and processing reports of your payment orders.

en fr nl de			Other official info	ormation and services: www.belgium.be				
		Logged in as:	Logout   Change Account   Ab	out MyPage   Help   Contact   A A A				
Current Accounts	Portfolio	Pending Fees	Bulk Payments Received Con	rrespondence User Management				
My pending fees	3rd party fees My pa	ayment orders My Payme	ent List					
<ul> <li>Filter my payment orde</li> </ul>	:18							
Creation Date:		Pa	ryment Order Status:	< ?				
Doon Date.								
List of payment ord	lers			Export list				
Reference	Creation Date	Debit Date	Status	Reports				
	16/01/2024	16/01/2024	Pending Processing	A 🗐 🧰 🎒				
	01/06/2023	01/06/2023	Processed	🐴 🖻 🔳 🇇				
	26/08/2022	26/08/2022	Pending Processing	P 🖻 🥅 🗇				
	19/11/2021	19/11/2021	Pending Processing					
	26/05/2021	26/05/2021	Processed	P 🖲 🥅 🗇				
	07/10/2020	07/10/2020	Processed	P 🛎 🥅 🇇				
	02/10/2020	02/10/2020	Processed	P 🖲 🥅 🇇				
	03/09/2020	03/09/2020	Processed	🐴 🖹 🔝 🇇				
	02/09/2020	02/09/2020	Pending Processing	🐴 🖹 🥅 🍙				
	02/09/2020	02/09/2020	Pending Processing	P @ 📰 🇇				
10 🗸 📢 Page 1	of 7 🕨 🕨			Displaying 1 to 10 of 67 items				

In the "Filter my payment order" section, you can set a filter to display the desired transactions. The "Filter" button applies the chosen selection criteria. The "Clear" button returns to the basic view without filter.

The "List of payment orders" section shows the selected data. By clicking on the column title, you can sort the list in ascending or descending order.

For each payment order, you will find the following information:

- Reference
- Creation Date: date on which the payment order is made
- **Debit Date**: date on which the amount of the payment order will be debited. If you choose the "Debit Later Date" option, this will be the "Debit Date". If you did not choose this option, it will be the same as the "Creation Date".
- Status
- Reports

Using the "Export list" button, you can download a list in Excel format of the currently shown patents and/or certificates, based on the filters or not.

The reports are available in PDF, Excel and CSV formats via the "Download reports" button or via the buttons in the last column. You can also download all three formats at once, by clicking the last button in the row.

#### 5.4.4. My payment list

Here you can find the fees you have selected in the tabs "My pending fees" and "3rd party fees" using the button "Add to 'My Payment List'". You can then select the fees you wish to pay and then click on "Make Payment Order". You can also delete the selected fees by clicking on the "Remove Fees" button.

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		Logged	in as:	Loqout   Chan	ge Account   Abou	t MyPage   Help		
Current Accounts	Portfolio	Pendin	g Fees Bulk	Payments	Received Corre	espondence	User Management	
My pending fees	My pending fees     3rd party fees     My payment orders     My Payment List							
Fee Type	Total Amount	Status	Due Date	Publication No	umber J	Application Numb	er Action	
50 🗸 ┥ Page 0	of 0 🕨 🕅 🕈						Displaying 0 to 0 of 0 items	

For each fee, you will find the following information:

- Fee Type
- Total Amount
- Status
- Due Date
- Publication Number
- Application Number
- Action

# 5.5. Bulk Payments tab

This tab is available if you have a payer access.

Here you can:

- send the Office an XML file containing payment orders for up to 500 patents and/or certificates; and
- consult and download an overview of these bulk payments.

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econon	economie BPP - MyPage								
		Logged in as:	Logout	Change Account   About MyPage	Help   Contact   A A A				
Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence	ce User Management				
					🚳 Make bulk payment				
Filter bulk payments									
Reference:		?	Status:		♥ ?				
Upload Date:		⊞ ?							
List of bulk payments					Export list				
Reference	Upload Date	Status		Reports					
ANB031	20/05/2021	Processed		P 🖻 🥅 🗇					
ANB030	08/02/2021	Pending Proces	sing	A 🖻 📰 🗇					
Testing	28/04/2020	Processed		A 🗐 🗐					
Testing	24/04/2020	Pending Proces	sing	P 🖲 🗐 🗇					
doeterniettoe	26/11/2019	Pending Proces	sing	P 🖻 🛅 🗇					
Wim18181	06/11/2019	Processed		P 🖹 🛅 🗇					
Wim14991	25/02/2019	Processed		P 🗇					
PRESENTATION 2604	26/06/2018	Pending Proces	sing	<b>P</b>					
Presentation 26-03	26/06/2018	Pending Proces	sing	<b>P</b>					
PRESENTATION26-01	26/06/2018	Pending Proces	sing	<b>e</b>					
10 V   Page 1 of 3	► ►I				Displaying 1 to 10 of 30 items				

In the "Filter bulk payments" section, you can set a filter to display the desired transactions. The "Filter" button applies the chosen selection criteria. The "Clear" button returns to the basic view without filter.

The "List of bulk payments" section shows the selected data. By clicking on the column title, you can sort the list in ascending or descending order.

For each bulk payment, you will find the following information:

- **Reference**: the reference of the bulk payment.
- Upload Date
- Status
- Reports

Using the "Export list" button, you can download a list in Excel format of the currently shown patents and/or certificates, based on the filters or not.

The reports are available in PDF, Excel and CSV formats via the "Download reports" button or via the buttons in the last column. You can also download all three formats at once by clicking the last button in the row.

### 5.5.1. Sending an XML file

Appendix 1 provides more information on drawing up an XML file and some common problems.

To upload a file, click "Make bulk payment" in the top right corner.

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economie BPP - МуРаде								
		Logged in as:	Change Account   About MyPage   Help   Contact   A A A					
Current Accounts	Portfolio	Pending Fees Bulk Payments	Received Correspondence User Management					
			🐺 Make bulk payment					
Filter bulk payments								
Reference:		? Status:	✓ ?					
Upload Date:								
List of bulk payments			圖 Export list					
Reference	Upload Date	Status	Reports					
ANB031	20/05/2021	Processed	P 🖲 🥅 🗇					
ANB030	08/02/2021	Pending Processing	A 🖾 🥅 🗇					
Testing	28/04/2020	Processed	🐴 📾 🥅 🇇					
Testing	24/04/2020	Pending Processing	A 🗐 🥅					
doeterniettoe	26/11/2019	Pending Processing	A 🖾 🥅					
Wim18181	06/11/2019	Processed						
Wim14991	25/02/2019	Processed	<b>P</b>					
PRESENTATION 2604	26/06/2018	Pending Processing						
Presentation 26-03	26/06/2018	Pending Processing						
PRESENTATION26-01	26/06/2018	Pending Processing	A (1)					
10 V   Page 1 of 3	► ►I		Displaying 1 to 10 of 30 items					

The system will then ask to confirm the account number to be used (if you have only one current account, this will be the default choice) and to upload the file in the "Payment file" section.

lake bulk payment	
Account number:	<ul> <li>ACU0000000027</li> <li>ACU0000000001</li> <li>ACU0000000003</li> <li>ACU0000000088</li> </ul>
Payment file:	Bestand kiezen Geen bestand gekozen
	Confirm Cancel

Once the XML file is uploaded, you will receive a confirmation that the payment order has been saved.

Please note that some errors in the XML may result in the upload being rejected. Other errors will not result in a rejection at this stage, but may result in the rejection of some lines of the payment order.

# 5.6. Received Correspondence tab

This tab is available if you have a payer access.

Here you can digitally consult the letters relating to your payments (e.g. of annuities, reimbursements, etc.) which you receive from the Office.

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K	eco	onon	<b>1ie</b>   ВРР - Му	Page						
				Logged in as:		Logout	Change Account	About MyPage Help	Contact   A A A	
C	Current Accoun	ts	Portfolio	Pending Fees		Bulk Payments	Received	Correspondence	User Management	
$\otimes$	Filter letters/not	ifications								
Lett	er/Notification Ty	pe:		~	?	Sending Method:			~ (	?
Dat	e Sent:				?	Case Number:				?
Ref	erence:				?					
List	: <b>of letters/I</b> Manage folders	notification	S Dad Mark as unrea	ad					Filter Clear	list
	Letter/Notifica tion Type PAYM002E -	Date Sent	Reference Sending	Method Applicat	tion	Attachments	Read by Usen	name Read by Date	Actions	
	Letter accompanyin g Payment Receipts and Processing Report (Electronic)	09/04/2024	POST			00			a 🖻 🛓 🔮	
	PAYM002M - Letter accompanying Payment Receipts and Processing report (Manual)	13/10/2023	POST			2	-	10/11/2023	A 🎮 🛧 🎯	
	PAYM002M - Letter accompanying Payment	14/09/2023	POST			<b>B</b> Ì <b>B</b> Ì		08/03/2024	<b>→</b> P= ≜ Ø	

In the "Filter letters/notifications" section, you can set a filter to display the desired transactions. The "Filter" button applies the chosen selection criteria. The "Clear" button returns to the basic view without filter.

The "List of letters/notifications" section shows the selected data. By clicking on the column title, you can sort the list in ascending or descending order.

For each transaction, you will find the following information:

- Letter/Notification Type
- Date Sent
- Reference: the reference indicated in the letter as "your reference".

- Sending Method
- Case Number/Application Number: the "Case Number" filter refers to the "Application Number" column and will only contain information for letters concerning one specific intellectual property title.
- Attachments: the enclosed documents can be downloaded by clicking on the icons in this column.
- Read by User Name
- Read by Date
- Actions

Using the "Export list" button, you can download a list in Excel format of the currently shown patents and/or certificates, based on the filters or not.

You can use the buttons at the top of the list to:

- make folders (Manage folders);
- download letters with a maximum of 10 at the same time (Download); and
- mark a letter as unread (Mark as unread).

The last column "Actions" also contains buttons to perform certain actions:

- The red arrow "Quick Reply" allows you to reply to the letter directly to the Office.
- The red flag "Mark as unread" allows you to mark a letter as unread.
- The bell "Create/Edit Reminder" allows you to set or change a reminder. If the symbol is red, a reminder is set.
- The checkmark "Not Handled" will automatically turn red for new letters. Once processed, you can uncheck this symbol.

# 5.7. User Management tab

This tab is available if you are the parent user or if you have been assigned the access rights "USERMANAGEMENT\_SUPER\_USER" or "MYPAGE\_SUPER\_USER" as a subsidiary user.

Here you can manage the access rights of your team members. This creates an overview of users within your own structure.

### 5.7.1. Overview of the different subtabs

#### Subsidiary users tab

Here you will find an overview of all existing users. For each user, you will find his personal data, status and profile:

- Activated: the access is activated and the user can make use of the assigned access rights.
- **Pending activation**: the application remains to be validated by the subsidiary user via the activation email.
- Suspended: the user's previously assigned access rights have been temporarily suspended.
- Deleted: the user's access has ben permanently deleted.

On this tab, you can also add or delete users and change their data.

en fr nl de				Other official info	rmation and services: www.belgium.be				
econ	economie BPP - MyPage								
		Logged in as:	Logout   O	Change Account   Abo	ut MyPage   Help   Contact   A A A				
Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Corr	espondence <u>User Management</u>				
Subsidiary users	User profiles 0	Ongoing requests							
					🔔 Create New Subsidiary User				
🔿 Filter list									
Name:		?	Account status:		v ?				
Username:		?	Profile:		?				
Email:		?							
Show only deleted sub	sidiary users								
					Filter Clear				
List of subsidiary us	sers				Export list				
Name	Username	Email	Accor	unt status	Profile				
			Suspe	nded	super user				
Isabelle Henne			Activa	ted	super user				
Melissa Maho	melissamaho		Activa	ted	super user				
	melissa	pile.bpp- ecorresponder .be	nce@economie.fgov Activa	ted	super user				
10 v   Page 1	of 1 🕨 🔰				Displaying 1 to 4 of 4 items				

#### User profiles tab

Here you will find an overview of the various user profiles that can be assigned to subsidiary users. You can also create new user profiles or modify existing ones.

A user profile contains the various access rights that a user with this profile will have. Appendix 2 provides more information on the possible access rights.

The number of profiles is unlimited, so you can create a profile for any type of employee.

en fr nl de				Other official information and service	es: www.belgium.be			
economie BPP - MyPage								
		Logged in as	Logout	Change Account   About MyPage   Help	Contact			
Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence	User Management			
Subsidiary users	User profiles	Ongoing requests						
					Create new user profile			
Filter list								
Profile name:		?	Access rights code:		?			
Profile description:		2		MyPage MYPAGE_SUPER_USER Account Defails ACCOUNT_VEW_USER ACCOUNT_SUPER_USER Current Account BALANCE_VEW_USER CURRENT_ACCOUNT_BALANCE_VEW CURRENT_ACCOUNT_BALANCE_VEW	V_USER			
list of user working					Filter Clear			
List of user profiles					Export list			
Profile name portfolio	_	_	Profile description		_			
super user								
10 v  4 4 Page 1 0	of1 🕨 🔰				Displaying 1 to 2 of 2 items			

#### **Onglet Ongoing requests**

Here you will find an overview of current requests for new subsidiary users who have not yet clicked on the activation link (see **section 5.7.2**.). You can also delete the ongoing requests or cancel the deletion using the buttons in the column "Actions".

en fr nl de			Other offic	cial information and service	es: <u>www.belgium.be</u>
econ	omie BPP-	MyPage			
		Logged in as:	Logout Change Account	About MyPage Help	Contact A A A
Current Accounts	Portfolio	Pending Fees	Bulk Payments Receive	d Correspondence	User Management
Subsidiary users	User profiles C	Ongoing requests			
Email	Prot	īle	Creation Date	Request Status	Actions
	supe	er user	2025-02-11 15:50:52	Deleted	Un-delete
	portf	iolio	2025-02-11 15:55:08	Pending Activation	Delete
10 V   A Page 1	of 1 🕨 🕨 🕏				Displaying 1 to 2 of 2 items

### 5.7.2. Creating a new subsidiary user

<u>Note</u>: it is very important that the parent user and the subsidiary user fill in the same email address in order for the system to properly link the parent user's request to the activation carried out by the subsidiary user.

#### Step 1: creating a user profile

Open the "User profiles" tab and click on the button "Create user profile" in the top right corner.

en fr nl de				Other official information and services: www.belgium.be
econo	omie BPP-	MyPage		
		Logged in as:	Logout	Change Account   About MyPage   Help   Contact   (A) (A)
Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence User Management
Subsidiary users	User profiles O	ngoing requests		
				Create new user profile
\land Filter list				
Profile name:		?	Access rights code:	?
Profile description:		0		MyPage A MyPAGE_SUPER_USER A Account Details ACCOUNT_SUPER_USER ACCOUNT_SUPER_USER Current Account BALANCE_VIEW_USER CURRENT_ACCOUNT_BALANCE_VIEW_USER CURRENT_ACCOUNT_SUPER_USER Partfalio
				Filter Clear
List of user profiles				Export list
Profile name	_	_	Profile description	
super user				
10 🗸 📢 Page 1	of 1 🕨 🔰			Displaying 1 to 2 of 2 items

In the left-hand column you can enter a name and description of the profile. In the right-hand column you can select the desired access rights. The chosesn access rights are marked in grey.

Do not forget to save the profile by clicking on the "Save" button.

en fr nl de					Other officia	al information and servic	ces: <u>www.belgium.be</u>
econo	omie BPP-	MyPage					
		Logged in as:		Logout	Change Account	About MyPage Help	
Current Accounts	Portfolio	Pending Fee	6	Bulk Payments	Received	Correspondence	User Management
Create user profile							
Profile name:*	payer profile		?	Access Rights:			?
Profile description:	payer profile 1: accou	ints + <u>current</u> account	?		Account Details ACCOUNT_V ACCOUNT_S Current Account BALANCE_V CURRENT_A CURRENT_A Portfolio PORTFOLIO	LUSER SUPER_USER t IEW_USER ICCOUNT_BALANCE_V ICCOUNT_SUPER_US SUPER_USER	VIEW_USER ER
							Save Cancel

#### Step 2: creating a subsidiary user

Return tot he "Subsidiary users" tab by clicking on the main tab "User Management". Then click on the button "Create New Subsidiary User".

en fr nl de					Other offi	cial information and serv	ices: <u>www.belgium.be</u>
econ	omie BPP-I	MyPage					
		Logged in as:			out Change Accour	nt   <u>About MyPage</u>   <u>Hel</u>	
Current Accounts	Portfolio	Pending Fees		Bulk Payme	nts Receive	ed Correspondence	User Management
Subsidiary users	User profiles	Ongoing requests					
l						2	Create New Subsidiary User
Filter list							
Name:			?	Account status:			v ?
Username:			?	Profile:			?
Email:			?				
Show only deleted sub	osidiary users						
							Filter Clear
List of subsidiary us	sers						Export list
Name	Username	Email			Account status	Profile	
					Suspended	super us	er
Isabelle Henne					Activated	super us	er
Melissa Maho	melissamaho				Activated	super us	er
	melissa	pile.bpp ecorres .be	)- pondence	e@economie.fgov	Activated	super us	er
10 v   A Page 1	of 1 🕨 🕨						Displaying 1 to 4 of 4 items

Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence	User Management
Create new subsidiar	ry user				
Email:*		?	Patents:	Select patents	?
	1	•	Selected Profile:		?
				Select Profile	?
				Cr	eate new user Cancel

#### Fill in the "Email" field with the email address of the new subsidiary user.

#### Select the patents to which the user must have access (Patents)

Click on "Select patents".

Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence	e User Management
Create new subsidiar	y user				
Email:*		?	Patents:	Select patents	?
			Selected Profile:		?
				Select Profile	?
					Create new user Cancel

If you want to give the user access to <u>all current and future IP titles</u> in your firm's portfolio, you can use the "Assign all" button at the bottom of the page.

If you want to give the user access to <u>certain existing IP titles</u>, you need to select the appropriate patents and add them by clicking on the "Select" button.

elect patents			
Publication number:		? Title:	
Application number:		?	
ist of patents			Filter Clear
Publication number	Application number		Title
0761746	961126059		Poudres inorganiques ultrafines comme ignifuge dans des masses à mouler
1080976	001172667		Procédure et dispositif pour afficher des alarmes et des demandes d'action
1089361	001214741		Dispositif électroluminescent organique et méthode de contrôle du spectre d'émission
1090412	999534019		SPECTROMETRIE DE MASSE AVEC GUIDES D'IONS MULTIPOLAIRES
1101262	009402835		SOUS-STATION ELECTRIQUE
1148729	011071438		Méthode et appareil pour décoder un signal vidéo numérique dans un système de vidéo numérique avec insertion d'entêtes factices
1205007	120500710		this is the Title è
1208378	009471350		DISPOSITIF ET PROCEDE DE DEMASQUAGE ET/OU DE COLORATION D'ANTIGENES
1220886	122088610		fqqf
1229934	009705161		COMPOSITIONS ET METHODES DE TRAITEMENT DU CANCER UTILISANT DES IMMUNOCONJUGUES ET DES AGENTS CHIMIOTHERAPEUTIQUES
10 🗸 📢 Page 1	of 56 🕨 🕨 C		Displaying 1 to 10 of 558 ite
			Assign All: Search

#### Select the user Profile

Click on "Select profile".

Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence	User Management
Create new subsidiar	y user				
Email:*		?	Patents:	Select patents	?
			Selected Profile:		?
				Select Profile	?
				Crea	ate new user Cancel

Then select one of the profiles created in the "User profiles" tab

Logged in as:     Logged in as:     Logged in Change Account     About MyPage     Hele     Contact     A       Current Accounts     Portfolio     Pending Fees     Bulk Payments     Received Correspondence     User Management			ЛуРаge		Other official information and servi	ices: <u>www.belgium.be</u>
Current Accounts     Portfolio     Pending Fees     Bulk Payments     Received Correspondence     User Management       Profiles:          super user             MyPage           MyPage           MyPage			Logged in as:	Logout	Change Account   About MyPage   Hel	p   Contact   A A A
Profiles: Super user V MyPage • MyPAGE_SUPER_USER	Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence	User Management
	Profiles:	super user	×		MyPage MyPAGE_SUPER_USER	

Once all this information has been completed, you can create the new user by clicking on "Create new user".

econo	mie BPP-N	/lyPage			
		Logged in as:	Logout C	ihange Account About MyPage Help	
Current Accounts	Portfolio	Pending Fees	Bulk Payments	Received Correspondence	User Management
User has been create	ed successfully and an invitati	on has been sent to the email a	address.		
Email:*	piie.mypage@econom	ie fgov be	Patents:	Select patents	?
			Selected Profile:	Henne	?
				Select Profile	?
				Create	e new user Cancel

#### Step 3 (for the new subsidiary user): Activate the account

An automatic confirmation email including an activation link will be sent to the email address indicated by the parent user in the "Email" field. The user needs to click on the activation link.



A new window appears showing the 2 authentication methods. The user must click on the "Username/Password" button.

economie		
	Login with:	
	EPO SmartCard or DigiCert	
	Username/Password	
	OPRI Administrator Login	

Then, the user must click on the "Register" button to access the registration form.

economie 🦲	
	Sign in to your account
	Email or username
	Password
	Forgot Password?
	Sign in with username
	New user Register

lt is	essential	that a	all field	s of	the	form	are	filled	in	correctly.	The	fields	"Contact	name"	and
"Cor	ntact Emai	l" at th	he bott	om d	of the	e page	e do	not ha	ave	to be fille	d in.				

indatory			
Username *		Password *	
	?		?
Name *		Confirm password *	
	?		?
Email *		Address	
	?		?
Postal Code		Town	
	?		?
Country		Telephone	
	?		?
Please indicate who will be the r	main contact person for My	Page communication for this MyPage	account:

#### Once the user clicks save, a new window appears:

Welcome to MyPage	
🖄 You need to verify your email address to activate your account.	
An email with instructions to verify your email address has been sent to your address piie.mypage@economie.fgov.be.	
Haven't received a verification code in your email?	
Click here to re-send the email.	
	Welcome to MyPage ▲ You need to verify your email address to activate your account. An email with instructions to verify your email address has been sent to your address pile.mypage@economie.fgov.be. Haven't received a verification code in your email? Click here to re-send the email.

The user receives a second email with a new link. He needs to click on this link to view the window on the next page.



Your email address has been verified.

« Please click here to sign in to MyPage.

The user clicks on the link and ends up on the login page. Here, the user must indicate his/her email address and the password chosen during registration. Hereafter, the user clicks on the "Sign in with username" button.

econom	ie
	❀ Your login attempt timed out. Login will start from the beginning. Sign in to your account
	piie.mypage@economie.fgov.be
	Sign in with username
	New user? Register

The user will now be prompted to configure two-factor authentication (see section 4.2.)

Device Name	economie
Mobile Authenticator Setup         ▲ You need to set up Mobile Authenticator to activate your account.         1. Install one of the following applications on your mobile:         FreeOTP         Microsoft Authenticator         Google Authenticator         Google Authenticator         2. Open the application and scan the barcode:         Image: Second Sec	
<ul> <li>You need to set up Mobile Authenticator to activate your account.</li> <li>Install one of the following applications on your mobile: FreeOTP Microsoft Authenticator Google Authenticator</li> <li>Open the application and scan the barcode:</li> <li>Unable to scan?</li> <li>Enter the one-time code provided by the application and click Submit to finish the setup. Provide a Device Name to help you manage your OTP devices.</li> <li>One-time code *</li> </ul>	Mobile Authenticator Setup
Google Authenticator 2. Open the application and scan the barcode: Unable to scan? 3. Enter the one-time code provided by the application and click Submit to finish the setup. Provide a Device Name to help you manage your OTP devices. One-time code *	A You need to set up Mobile Authenticator to activate your account. 1. Install one of the following applications on your mobile: FreeOTP Missaget Authenticator
<ul> <li>2. Open the application and scan the barcode:</li> <li>Unable to scan?</li> <li>3. Enter the one-time code provided by the application and click Submit to finish the setup. Provide a Device Name to help you manage your OTP devices.</li> <li>One-time code *</li> <li>Device Name</li> </ul>	Google Authenticator
Unable to scan? 3. Enter the one-time code provided by the application and click Submit to finish the setup. Provide a Device Name to help you manage your OTP devices. One-time code *	2. Open the application and scan the barcode:
<ul> <li>3. Enter the one-time code provided by the application and click Submit to finish the setup. Provide a Device Name to help you manage your OTP devices.</li> <li>One-time code *</li> <li>Device Name</li> </ul>	Unable to scan?
Provide a Device Name to help you manage your OTP devices. One-time code * Device Name	3. Enter the one-time code provided by the application and click Submit to finish the setup
One-time code *	Provide a Device Name to help you manage your OTP devices.
Device Name	One-time code *
Device Name	
	Device Name

### 5.7.3. Modify an existing subsidiary user

Find the user whose data you want to edit and open it by clicking on the name.

en fr nl de					Other offic	ial information and	l services: <u>www.be</u>	
		Logged in as:		Log	out Change Account	<u>About MyPage</u>	Help Contact	
Current Accounts	Portfolio	Pending Fees		Bulk Payme	nts Receive	d Corresponden	ce <u>User Ma</u>	nagement
Subsidiary users	User profiles	Ongoing requests						
							🔔 Create New Su	bsidiary User
\land Filter list								
Name:			?	Account status:				× ?
Username:			?	Profile:				?
Email:			?					
Show only deleted sul	bsidiary users							
							Fil	ter Clear
								-
List of subsidiary u	sers							Export list
Name	Username	Email			Account status	Pro	ofile	
					Suspended	su	per user	
Isabelle Henne					Activated	su	per user	
Melissa Maho	melissamaho				Activated	su	per user	
	melissa	piie.bp ecorre .be	p- spondenc	e@economie.fgov	Activated	su	per user	
10 v 14 4 Page 1	of 1 🕨 🔰						Displaying 1	to 4 of 4 items

You can then perform various actions by clicking on the buttons at the bottom right:

- Edit : edit contact information, assigned patents, and user profile. To commit the changes, click on "Update". To cancel the changes, click on "Cancel".
- **Suspends** : temporarily suspend a user's access without removing them. To reactivate access, click on "Un-suspend".
- Delete : permanently remove the user's access.

en fr ni de					Other official inf	ormation and servic	es: <u>www.belgium.be</u>	<b>be</b>
econo 🦰	те вер-м	lyPage						
		Logged in as:		Logout	Change Account At	oout MyPage   Help	Contact	A
Current Accounts	Portfolio	Pending Fees		Bulk Payments	Received Cor	respondence	User Managem	ent
Melissa Maho								
Name:*	Melissa Maho		?	Comments:				?
Username:*	melissa		?					
Email:*	pile.bpp-ecorresponde	nce@economie.fgov.be	?				,	11.
Account Status:	Activated		?	Patents:	Mieu	v natonte		?
Address:			?		VIEV	v patents		
Postal Code:			?	Selected Profile:	supe	r user		?
Town:			?		Viev	v Profile		?
Country:			?					
Telephone:			?					
					$\boldsymbol{\zeta}$	Edit Suspen	d Delete	Back

# **Appendices**

# Appendix 1: Information on XML files

XML stands for "eXtensible Markup Language": it is a descriptive language used to organise data, with the aim of exchanging data between machines.

Within MyPage, you can upload an XML file in the "Bulk Payments" tab to send payment orders for up to 500 intellectual property titles combined in one file. For more info, please consult point 6.4.1. "Sending an XML file".

#### Structure of an XML file

This depends on the sending method (via email or via MyPage). In MyPage, the Payer ID and reception date are not necessary.

On the next page you will find what a valid XML payment order looks like, with additional explanations for each field.

<?xml version="1.0" encoding="UTF-8"?> <PaymentOrder> <DebitLaterDate>DATE</DebitLaterDate> <PaymentOrderReference>REF</PaymentOrderReference> <PaymentOrderRecord> <CaseNumber>NUMBER</CaseNumber> <CaseType>TYPE</CaseType> <Fee> <Fee> <FeeType>FEECODE</FeeType> <Amount>AMOUNT</Amount> <PenaltyAmount>AMOUNT</PenaltyAmount> </Fee> </PaymentOrderRecord> </PaymentOrderRecord>

# Overview of data in an XML file

Data relating to the entire payment order (in red)			
<paymentorder></paymentorder>	This tag indicates the beginning and the end of the payment order.		
<debitlaterdate>DATE</debitlaterdate>	This is an optional entry that you can use if you want to debit the payment later.		
	The "DATE" field should be no later than 5 days after the day the payment order was uploaded and should be formatted as follows: yyyy-mm-dd.		
<paymentorderreference>REF</paymentorderreference>	The "REF" field is your reference for the payment order.		

Gegever	ns i.v.m. de te betalen taksen (in het blauw)
<paymentorderrecord></paymentorderrecord>	This field is used to separate the different lines of the XML file.
<casenumber>NUMBER</casenumber>	<ul> <li>The "NUMBER" field is the identification number of the intellectual property title for which a fee is paid:</li> <li>for a national patent: the application number yyyy/nnnn* or BEyyyy/nnnn**</li> <li>for a European patent: the publication number nnnnnn (without "EP" in front of it)</li> <li>for a supplementary protection certificate (SPC): the application number yyyyC/nnnn or nnCnnnn</li> </ul>
<casetype>TYPE</casetype>	<ul> <li>The "TYPE" field is the type of intellectual property right and should only be used if an additional fee for overdue payment has to be paid:</li> <li>for a national patent: NP</li> <li>for a European patent: EPV</li> <li>for a supplementary protection certificate: SPC</li> <li>for an international patent (Patent Cooperation Treaty): PCT</li> </ul>
<feetype>FEECODE</feetype>	<ul> <li>The "FEECODE" field depends on the type of fee and the type of intellectual property right:</li> <li>annuities for a national patent: F106 to F123</li> <li>annuities for a European patent: F503 to 520</li> <li>annuities for an SPC based on national patents: F406 to F410</li> <li>annuities for an SPC based on European patents: F412 to F416</li> </ul>
<amount>AMOUNT</amount>	The "AMOUNT" field is the amount of the fee expressed as an integer.
<penaltyamount>AMOUNT</penaltyamount>	The "AMOUNT" field is the amount of the <u>additional</u> fee for overdue payment, expressed as an integer 85 or 230. This entry should only be used if an additional fee for overdue payment has to be paid.

\* for Belgian patents with a number up to 2014/0656

\*\* for Belgian patents with a number starting from BE2014/0657

### Common problems with XML files

#### For national patents:

Concerning the "NUMBER" field:

- For patents with a number up to 2014/0656, the indication "BE" should not be included in the patent number.
- For patents with a number starting from BE2014/0657, the indication "BE" has to be included in the patent number.
- The application number should be used and not the application number.

#### For European patents:

Concerning the "NUMBER" field:

- The publication number should be used and not the application number.
- The indication "EP" should not be included in the patent number.

#### For SPC's:

Concerning the "FEECODE" field:

• This code depends on the type of basic patent.

# Appendix 2: Overview of access rights

This appendix contains the access rights that a parent user can grant to the accounts of subsidiary users (see point 6.6 User Management tab).

Access rights	MyPage section	Description
ACCOUNT_VIEW_USER	Account Details	View the Account Details page.
ACCOUNT_SUPER_USER	Account Details	<ul><li>View the Account Details page.</li><li>Edit the Account Details page.</li></ul>
BALANCE_VIEW_USER	Current Account	View the Account/Balance.
CURRENT_ACCOUNT_BALANCE_VIEW_USER	Current Account	<ul> <li>View the Account/Balance.</li> <li>Look up and view the transactions on the current account.</li> </ul>
CURRENT_ACCOUNT_SUPER_GEBRUIKER	Current Account	<ul> <li>View the Account/Balance.</li> <li>Look up and view the transactions on the current account.</li> <li>Download a list of the transactions on the current account.</li> </ul>
PORTFOLIO_SUPER_USER	Portfolio	<ul> <li>Look up and view the intellectual property titles the user is granted access to.</li> <li>Export a list of intellectual property titles the user is granted access to.</li> <li>View the Patent Details and Patent Documents of the intellectual property titles the user is granted access to.</li> </ul>

FEES_VIEW_USER	Pending Fees	<ul> <li>Look up and view the fees due for the patents the user is granted access to.</li> <li>Export a list of fees due for the patents the user is granted access to.</li> </ul>
FEES_SUPER_USER	Pending Fees	<ul> <li>Look up and view the fees due for the patents the user is granted access to.</li> <li>Export a list of fees due for the patents the user is granted access to.</li> <li>Pay the fees due.</li> <li>Add the fees due to "My Payment List".</li> <li>Pay the fees due via "My Payment List".</li> </ul>
PARTY_FEES_VIEW_USER	3rd Party Fees	<ul> <li>Look up and view the 3<sup>rd</sup> party fees.</li> <li>Export a list of 3<sup>rd</sup> party fees.</li> </ul>
PARTY_FEES_SUPER_USER	3rd Party Fees	<ul> <li>Look up and view the 3<sup>rd</sup> party fees.</li> <li>Export a list of 3<sup>rd</sup> party fees.</li> <li>Pay the 3<sup>rd</sup> party fees due.</li> <li>Add the 3<sup>rd</sup> party fees due to "My Payment List".</li> <li>Pay the 3<sup>rd</sup> party fees due via "My Payment List".</li> </ul>
PO_REPORTS_VIEW_USER	My Payment Orders	• Look up and view the registered payment orders that have been created by the parent user and subsidiary users.
PO_REPORTS_SUPER_USER	My Payment Orders	<ul> <li>Look up and view the registered payment orders that have been created by the parent user and subsidiary users.</li> <li>Export a list of registered payment orders that have been created by the parent user and subsidiary users.</li> </ul>

PARTY_PO_REPORTS_VIEW_USER	My Payment Orders	• Look up and view the payment orders of paid 3 <sup>rd</sup> party fees.
PARTY_PO_REPORTS_SUPER_USER	My Payment Orders	• Look up and view the payment orders of paid 3 <sup>rd</sup> party fees.
		• Export a list of payment orders of paid 3 <sup>rd</sup> party fees.
BULK_REPORTS_VIEW_USER	Bulk Payments	Look up and view the available bulk payments.
BULK_REPORTS_VIEW_DOWNLOAD_USER	Bulk Payments	Look up and view the available bulk payments.
		Export a list of available bulk payments.
BULK_REPORTS_SUPER_USER	Bulk Payments	Look up and view the available bulk payments.
		Export a list of available bulk payments.
		Make bulk payments.
USERMANAGEMENT_SUPER_USER	User Management	Look up and view subsidiary users.
	_	Export a list of subsidiary users.
		• Manage the access rights of subsidiary users and assign patents to them.
		Create new subsidiary users.
		Suspend, reactivate, or delete subsidiary users.
MYPAGE_SUPER_USER	N/A	Access to all functionalities and pages of MyPage.